



## Cambridge International AS & A Level

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INFORMATION TECHNOLOGY

9626/11

Paper 1 Theory

May/June 2020

MARK SCHEME

Maximum Mark: 90

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**Published**

Students did not sit exam papers in the June 2020 series due to the Covid-19 global pandemic.

This mark scheme is published to support teachers and students and should be read together with the question paper. It shows the requirements of the exam. The answer column of the mark scheme shows the proposed basis on which Examiners would award marks for this exam. Where appropriate, this column also provides the most likely acceptable alternative responses expected from students. Examiners usually review the mark scheme after they have seen student responses and update the mark scheme if appropriate. In the June series, Examiners were unable to consider the acceptability of alternative responses, as there were no student responses to consider.

Mark schemes should usually be read together with the Principal Examiner Report for Teachers. However, because students did not sit exam papers, there is no Principal Examiner Report for Teachers for the June 2020 series.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the June 2020 series for most Cambridge IGCSE™ and Cambridge International A & AS Level components, and some Cambridge O Level components.

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This document consists of **13** printed pages.

**Generic Marking Principles**

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

**GENERIC MARKING PRINCIPLE 1:**

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

**GENERIC MARKING PRINCIPLE 2:**

Marks awarded are always **whole marks** (not half marks, or other fractions).

**GENERIC MARKING PRINCIPLE 3:**

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

**GENERIC MARKING PRINCIPLE 4:**

Rules must be applied consistently e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

**GENERIC MARKING PRINCIPLE 5:**

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

**GENERIC MARKING PRINCIPLE 6:**

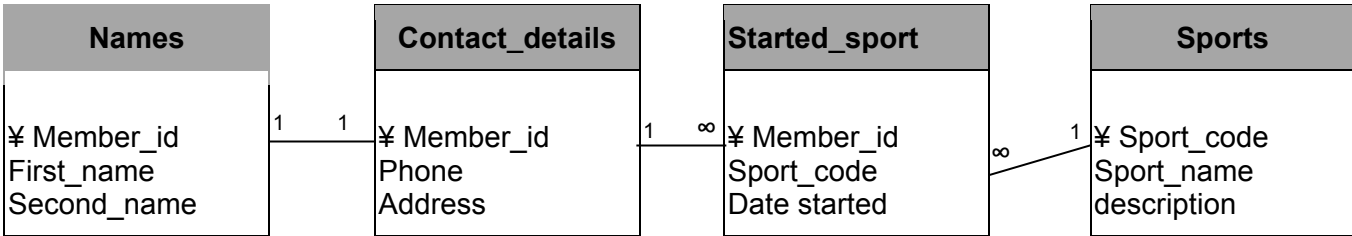
Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

Question	Answer	Marks								
1(a)	<table border="1"> <tr> <td data-bbox="344 220 1854 284">Instant messaging is a service similar to SMS provided by the internet</td> <td data-bbox="1854 220 1928 284">✓</td> </tr> <tr> <td data-bbox="344 284 1854 347">Social networking sites allow messages to be posted, but not pictures or videos</td> <td data-bbox="1854 284 1928 347"></td> </tr> <tr> <td data-bbox="344 347 1854 411">A blog allows anybody who reads it to also be able to edit it</td> <td data-bbox="1854 347 1928 411"></td> </tr> <tr> <td data-bbox="344 411 1854 475">Chat rooms only allow one person to communicate with one other person</td> <td data-bbox="1854 411 1928 475"></td> </tr> </table>	Instant messaging is a service similar to SMS provided by the internet	✓	Social networking sites allow messages to be posted, but not pictures or videos		A blog allows anybody who reads it to also be able to edit it		Chat rooms only allow one person to communicate with one other person		1
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1(b)	<table border="1"> <tr> <td data-bbox="344 518 1854 582">Emails allow people to see each other when communicating</td> <td data-bbox="1854 518 1928 582"></td> </tr> <tr> <td data-bbox="344 582 1854 646">Emails can be sent with somebody copied in without the other recipients knowing</td> <td data-bbox="1854 582 1928 646">✓</td> </tr> <tr> <td data-bbox="344 646 1854 710">Emails always get an immediate response</td> <td data-bbox="1854 646 1928 710"></td> </tr> <tr> <td data-bbox="344 710 1854 774">Instant messaging never results in the IM providers sending adverts to users</td> <td data-bbox="1854 710 1928 774"></td> </tr> </table>	Emails allow people to see each other when communicating		Emails can be sent with somebody copied in without the other recipients knowing	✓	Emails always get an immediate response		Instant messaging never results in the IM providers sending adverts to users		1
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1(c)	<p><b>Six from:</b></p> <p>The manager would need to agree a date and time with the other managers.  The manager would send a reminder shortly before the start to the other managers....  ....including access to the password/PIN.  The manager(s) would need to ensure their webcam, microphone, speakers/headphones are switched on, connected and ready.  The manager(s) would carry out tests on the microphone and speakers/headphones.  The manager(s) would need to adjust their webcam so they can be seen  The manager(s) would log on to the system/Internet.  The manager(s) would need to ensure the video conferencing software/internet connection is running properly/installed.  The manager setting up the conference would create a room(s)/environment.  The manager(s) would then enter this virtual room.  The manager(s) would then communicate by speaking into a microphone and looking at the webcam.  The manager setting up the conference would load/examine/share documents using appropriate software.</p>	6								

Question	Answer	Marks								
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Question	Answer	Marks
3	<p><b>Five from:</b></p> <p>Static data is data that is unchanged as it is often read from a file without changing it. Static data may be read without being written back to a file or source or is not changed when written back. Dynamic data refers to data that is changed so that it is updated as and when necessary. With dynamic data, the data's state is never expected to be the same when re-input.</p> <p>Static data could be used in a history assignment... ...as with a static information source, information tends to be reliable/history tends to remain the same as does static data. Dynamic data could be used in a report to the head on current exam performance/school attendance figures... ...as these will change on a weekly (if not daily) basis</p>	5

Question	Answer	Marks
4	<p><b>Six from:</b></p> <p>The divide between people who have access to, and the resources to, use new information/communication technology and those who don't. This technology can include the telephone, television, personal computers and the internet. The divide between those who have the skills, knowledge and abilities to use the technologies and those who do not. May refer to inequalities between individuals, households, businesses, or geographic areas. The divide between countries or regions of the world is referred to as the global digital divide. The quality of connection to the Internet may vary between countries. The price of connection to the Internet may vary between countries. The global digital divide contributes to the inequality of access to goods and services available through technology. People living in nations with limited access are deprived of an improved education and therefore higher wages.</p>	6

Question	Answer	Marks
5(a)	 <pre> erDiagram     Names   --o{ Contact_details : "1"     Contact_details   --o{ Started_sport : "1"     Started_sport   --o{ Sports : "∞"     </pre> <p>Two marks for four correctly labelled key fields – one mark for three correctly labelled key fields Two marks for each table having a minimum of three fields, one mark for three tables with three fields One mark for twelve appropriate field names One mark for each correctly labelled relationship (3 max)</p>	8

Question	Answer	Marks
5(b)	<p><b>Four from:</b></p> <p>The Names/Other data table could be in a many-to-many relationship with the Sports table.            Many members can do many sports.            One member can do many sports.            Many members can do one sport.            In relational database design, a many-to-many relationship is strictly speaking not allowed/is virtual.            To get around the problem of having a many-to-many relationship the many-to-many relationship needs to be broken down into two/several one-to-many relationships.            Using a third table, commonly called a “join table”, in this case the Started_sport table.            Each record in the “join table” would have the foreign key fields of the two tables it is joining together.</p>	4

Question	Answer	Marks
6(a)	<p><b>Four from:</b></p> <p>It is collecting the data and then processing it in one go/all at once.            Jobs are set up so they can be run to completion without human interaction.            The input data/hours worked are collected into batches and each batch is processed as a whole.            Batch processing/payroll is run when the computing resources are less busy.            Batches can be stored up during working hours and then executed during the evening/weekend whenever the computer is idle.            Batch processing is particularly useful for payroll as it requires the computer/peripheral device for an extended period of time.            Transaction file of hours worked is kept for later processing – weekly/monthly.            Master file of workers’ details/rate of pay per hour is only updated weekly/monthly.            Transaction file is used with master file to update master file/produce payslips at the end of the week/month.</p>	4

Question	Answer	Marks
6(b)	<p><b>Four</b> from:</p> <p>Real-time processing requires/batch processing does not require constant use of the computer when it might be needed for other tasks.</p> <p>Real-time processing requires immediate processing of data which is unnecessary with payroll.</p> <p>Hours worked would only be known at the end of each day so there is no point in using real-time processing.</p> <p>The payroll only needs to be run at the end of the week/month so real-time processing is unnecessary.</p> <p>Real-time processing does not usually involve the processing of large volumes of data such as running a whole company's payroll.</p>	<b>4</b>

Question	Answer	Marks
7	<p><b>Six</b> from:</p> <p><b>Advantages</b></p> <p>It is easier for the user to use a user interface that matches his/her mental model.</p> <p>It takes less time for a user to learn how to use the interface.</p> <p>The interface is predictable for the user as it will match their requirements.</p> <p>The user will gain transferable skills so it will be easier to use other applications matching the mental model.</p> <p><b>Disadvantages</b></p> <p>The range of definitions of what constitutes a mental model can cause confusion...</p> <p>...possibly resulting in inaccurate results.</p> <p>There is a lack of a clear methodology in the use of mental models...</p> <p>... often leading to bias as it is based on the designer's own interpretation of what the user is thinking out loud.</p> <p>Different designers observing the same interaction may derive different mental models.</p> <p>There is little research about how to design to help the user create the best mental model.</p> <p>It can be difficult to match the user interface to a user's perception of the real world.</p> <p><b>Must have at least one of each to gain full marks</b></p>	<b>6</b>



Question	Answer	Marks
8	<p><b>Five from:</b></p> <p>Can be either through use of symmetric or asymmetric encryption.            Can be through the use of public and private keys.            Causes data to be scrambled/encoded.            Requires an encryption key to encrypt.            Requires a decryption key to decrypt.            Results in data which is not understandable/readable/protects sensitive data from being understood if it falls in to the wrong hands.</p>	5

Question	Answer	Marks
9	<p><b>Four from:</b></p> <p>Verification is checking that data that has been/is being entered into a computer has been copied correctly from the data source.            Validation is checking that the data entered is reasonable and sensible.            Verification will not pick up the fact that the original data might be invalid.            Verification would pick up a transposition error but most validation checks (except a check digit) would not.            Verification would pick up transcription errors but validation might not.</p>	4

Question	Answer	Marks
10	<p><b>Six from:</b></p> <p>Explanation            The person is 34 years old, works part-time and left school after year 10.            The first part of the code would need to have a leading zero before any children under the age of 10 could be recorded.            If people were over 99 there would not be room.            Need to use first two letters of status.            People may have gone on to college or university.</p> <p>Improvements</p> <p>Make it a seven-figure code to allow for people aged 100 or over.            Age data quickly goes out of date so use date of birth.            Some people are unemployed or students so U or S would suffice.            Last two characters need to have additional codes representing these...            ...but would increase complexity of validation.</p> <p><b>They must have at least one improvement to gain full marks</b></p>	<b>6</b>

Question	Answer	Marks
11	<p><b>Six from:</b></p> <p>Advantages:            Will not have to spend money on buying a printer.            Results are produced (almost) instantly.            Graphs tend to more accurately represented.            Easier to scroll through a table of results than look through several printouts.</p> <p>Disadvantages:            Difficult to compare graphs of results day by day.            It is often easier to print off results and use a pen to annotate the results than using software.            Printouts are transportable and can be viewed anywhere.            May skim over on-screen results, increasing the chance of errors being overlooked/on paper text is more likely to be read thoroughly.</p>	6

Question	Answer	Marks
12(a)	<p><b>Six from:</b></p> <p>The IF part of the formula looks at the first condition inside the bracket.            It sees if the Hours worked this week are greater than 40.            It is/they are so it performs the next part of the formula after the comma.            It multiplies Hours overtime worked by the Rate per hour paid and by 1.5.            It multiplies 12 by 14 by 1.5 to get 252.            The result appears in E3.            For E5 it is not bigger so it moves to the second part of the formula .            This is the null string which will be displayed in E5.            The closed bracket is required to match the first bracket to provide correct syntax.</p>	6

Question	Answer	Marks
12(b)	<p><b>Five</b> from:</p> <p>A table with columns for Test, Test data, Actual result, Expected result and comments on comparison of actual result – 2 marks (1 for at least 3 appropriate headings and 2 for 5 appropriate headings). Test the IF function by changing some values in B3:B13. Test the IF function by changing some values in D3:D13. Calculate the expected results for <math>C_n * D_n * 1.5</math> using a calculator. Run each test. Make a note saying whether there are any differences between actual results and expected results.</p>	<b>5</b>
12(c)	<p><b>Three</b> from:</p> <p>Select A3:F13 Sort in ascending order of column D Add a level and sort in descending order of column F/column B</p>	<b>3</b>

Question	Answer	Marks
13	<p><b>Eight</b> from:</p> <p>Advantages: Computers never forget to take readings/they take readings constantly/at regular intervals. The readings are more accurate when taken by a computer. Readings of several variables can be taken simultaneously by a computer, saving time. Results are processed automatically/graphs can be produced almost instantaneously/more quickly than relying on a human. Computers can take readings in dangerous areas for humans to go/humans only have to go once to a dangerous area to place the sensors.</p> <p>Disadvantages: Humans are still required to place the sensors in appropriate locations. Humans are still needed to interpret results/graphs. Humans are still needed to repair/maintain computers and sensors. Humans still have to program the computers. Humans still have to plan/decide where to place sensors and which sensors to use/which variables to monitor.</p> <p><b>Must have at least one of each to gain full marks</b></p>	<b>8</b>